

INSURANCE, BILLING, AND NO SURPRISES ACT NOTICE

The Surgical Suites

Insurance Participation

The Surgical Suites makes every reasonable effort to participate with Health Insurance plans that allow our facility to be designated as **In-Network**. When In-Network, facility charges are subject to the contracted rates and terms established by your insurance plan. If The Surgical Suites is **Out-of-Network**, or if you are **Self-Pay**, we will work with you and/or your insurance plan to provide services at a reasonable and customary charge, in accordance with applicable federal and state laws.

Verifying Your Insurance Coverage

To confirm participation in your insurance plan, please contact the Customer Service number on your insurance card and ask about benefits, deductibles, coinsurance, and out-of-pocket responsibility. Your insurance representative may request the following information:

Tax ID / EIN: 99-0336684

NPI: 1336142884

CMS Certification Number: 12C0001004

Charges Related to Outpatient Surgery

Outpatient surgery typically involves multiple providers, each of whom may bill separately.

The Surgical Suites (Facility Charges) may include operating room services, surgical equipment, supplies, medications, and Hawai'i General Excise Tax (G.E.T.). Each service is assigned a CPT® code and submitted to your insurance plan. Final patient responsibility is determined by your Explanation of Benefits (EOB).

Other Providers (Separate Bills May Apply): Surgeon, Anesthesiologist, Pathology, and Laboratory services. Please contact those providers directly regarding professional fees.

Good Faith Estimate – No Surprises Act

You have the right to receive a **Good Faith Estimate** of expected facility charges if you are uninsured or self-pay. To request a printed estimate, please call **808-531-0127**. A Good Faith Estimate is not a guarantee and may change based on services required during surgery.

Your Rights Under the No Surprises Act

Federal law protects patients from surprise medical bills in certain situations, including emergency services and some non-emergency services provided by out-of-network providers at in-network facilities. When these protections apply, you may not be billed more than your in-network cost-sharing amount. Additional information is available at <https://www.cms.gov/nosurprises>.

Electronic Communications

For your convenience, forms, notices, and financial information may be provided electronically, including through secure platforms such as **One Medical Passport**, as well as by email or text message, when permitted by law and based on your preferences.

Patient Choice

You retain the right to consent to services at The Surgical Suites or to seek medical care elsewhere. Provider participation details are available through your insurance plan's Provider Directory.